



COVID-19 PARAMETERS

Eaglequest Coyote Creek resumed golf play Thursday April 16, 2020. We continue to monitor the situation and follow all guidelines and procedures outlined by the Provincial Health Officer. We have implemented numerous new and enhanced changes to the way we operate in order to be able to offer the safest experience for our staff and community.

STEPS WE ARE TAKING:

- Hours will be 9am – 5pm (weather permitting)
- 9 holes will be available (1,2,3,4,14,15,16,17,18)
- **ALL** tee times must be pre-booked and paid for in advance (**NO WALK-ONS WILL BE ACCEPTED**)
- Credit or Debit card payment is preferred method of payment
- Clubhouse will remain closed except for essential staff
- Golf shop will be accessible – two people at a time, with six feet apart
- Increased tee time intervals – Eight minutes
- Flipping cups upside down so golfers do not need to reach into the cup to retrieve their ball
- Signage attached to all flag sticks promoting 6" gimmie rule and to not touch the flag stick
- Removed all bunker rakes, ball washers and tee benches
- Power carts will be allowed as single rider only or with people from the same household
- Enhanced cleaning of power carts after each use and before play
- Increase signage in all power carts and around the facility
- Limiting the number of staff on site
- All staff members wearing masks while in the facility (except when at their desks)
- Hand sanitizing stations placed throughout the facility and upon entry to the building
- One entrance to the building and open doors to reduce touch points
- Increased cleaning of high touch areas and promoting proper hand washing techniques
- Proper training of all staff

CHECK-IN PROCESS, MEASURES TO FOLLOW PRIOR TO YOUR ROUND:

- You may arrive in the parking lot no earlier than 20 minutes before your tee time. If you are earlier than this, please remain in your vehicle. You must proceed to the Pro Shop to check in
- You may purchase food and beverage within the Pro Shop. Please note that all food and drink will be handed to you by the Pro Shop attendant in charge. Reminder that no outside alcohol, by law, is permitted on the golf course. If you are found with outside alcohol you will be asked to leave

- Scorecards, maps, pencils and all other golf related items will be handed to you once selected in a bag to minimize touch points
- When it is your tee time, and safe to do so, we will forward you on to first tee box. No more than four players per group at a time and NO joining up of groups on the course

OTHER MEASURES TAKING PLACE AT OUR FACILITY:

- All pull and power carts are sanitized after each round
- Increased sanitizing stations throughout the property
- Restrictions on capacity with the Pro Shop and clubhouse areas
- All work stations properly sanitized on a regular basis
- On course washrooms remain open, with doors open to minimize touch points and cleaned daily

IMPORTANT MEASURES TO FOLLOW DURING YOUR ROUND:

- Social distance, stay 6ft apart / no high fives
- Cough or sneeze into your elbow
- Avoid touching your face
- Wash your hands when you can
- Do not touch flagsticks / leave in at all times
- Do not pick up broken tees to use
- No rakes / play preferred lies in the bunker
- Use of benches not permitted
- No ball washers on course
- Drop off power cart in designated area
- Immediately proceed to your vehicle

HOW CAN YOU HELP?:

- If you or anyone in your family is sick please STAY HOME
- If you have travelled in the past 14 days please STAY HOME
- Please stay the recommended 6 ft. apart and practice all physical distancing rules as suggested by the Provincial Health Officer
- Wash or sanitize your hands on a regular basis on site
- Practice proper coughing and sneezing etiquette (in your arm NOT in your hands)
- Do not touch the flag or any unnecessary areas while on site
- Do not high five or shake hands

Anyone failing to comply with the above stated rules will be asked to leave the Eaglequest Coyote Creek site. We will continue to monitor the situation and adjust accordingly as the Covid-19 pandemic unfolds. We appreciate everyone's continued efforts to try and flatten the curve and keep our facility clean and safe so everyone can enjoy. If you have any questions or concerns, please notify us right away. The safety of our Customers and Staff is our # 1 priority

Thank you
Eaglequest Coyote Creek
604-597-4653 ext 1